



Verso Voice Mail

A highly scalable, carrier-grade solution designed for revenue generation

The Verso Voice Mail solution offers carriers the opportunity to migrate seamlessly to a versatile platform for value-added messaging services that create substantial new revenue streams. With the Verso solution, carriers can offer their customers voice mail access by phone or email, with multi-device message notification, customizable greetings, and a variety of other readily marketable options.

A new opportunity for revenue generation

As the migration from CPE-based voice mail to network-based voice mail solutions continues to accelerate, the service revenue opportunities for wireline, wireless, and cable operators are expanding. Verso's IP-based Voice Mail solution enables your network to take advantage of the trend by delivering a high-performance, network-based service to enterprises, small-to-medium businesses, and residential customers. Its configuration allows you to differentiate your service offerings from the competition, increase revenues and margins, and reduce subscriber turnover.

When combined with the Clarent® Edge Access Softswitch solution, Verso Voice Mail provides voice mail and messaging services to SIP and MGCP-based edge devices, including customer premises gateways, integrated access devices, and IP endpoints.

Fast, cost-effective deployment

Verso Voice Mail offers a fast and cost-effective way to deploy a ubiquitous, network-hosted solution designed to grow your business. Carriers can implement a highly scalable, carrier-grade solution capable of supporting millions of subscribers, with control provided by a multi-tier web-based management tool that lowers operational costs. Verso Voice Mail also offers versatile, seamless migration with open solution protocols and APIs.

End-users benefit by having access to flexible voice mail options—reachable through multi-devices, phones, and email—that include customizable greetings, message recording, and multiple language support.

Voice Mail Server

The Voice Mail Server, a key component of the Verso Voice Mail solution, is a next-generation, network-based voice messaging server that provides an alternative to less scalable and less flexible CPE-based voice mail solutions. It offers a full range of features and functionality, including multiple subscriber and caller features as well as flexible message management and notification options. The Voice Mail Server is a scalable, LINUX-based, carrier-grade application designed from the ground up to support large-scale subscriber bases in both circuit-switched and packet-based networks.

Media Server Blade

The BHG™ 2500 Universal Gateway provides the media server component of the Verso Voice Mail solution. The IPM-1610 media blade enables functions such as message record/playback, on-board announcements, voice coding, and echo cancellation.

Audio Provisioning Server

The Audio Provisioning Server provides standard audio prompts to the media server blade on the BHG 2500 Universal Gateway.

It's easy to learn more

For more information about Verso Voice Mail and what it can do for your revenue, just call, email, or visit us online.

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Key Features

Caller Features

- Conditional greetings (Busy/No-Answer) for situation-based caller greeting
- Primary/secondary welcome greeting options
- Support for 25+ languages
- Message recording, erase, re-record options offers callers full message control
- Message delivery options allowing the caller to mark a message urgent, private, and sent

Subscriber Features

- PIN-based access for quick but secure access to an account
- Play, replay, save, and delete options providing full message playback control
- Reply, forward/redirection of messages allowing for quick handling of voice mail and closure
- Listen to header info, providing the ability to rapidly scan long mail boxes

Voice Message Service Features

- Voice messages can be played or deleted in any sequence
- Single voice mail box for multiple telephones for SOHO subscribers

Voice Message Notification (Message Waiting)

- Voice mail notification via traditional stuttered dial tone
- Voice mail notification via e-mail and capability to play messages directly on a PC
- Voice mail notification on cell phone, PDA, or pager

Voice Message Management

- Retrieval of voice mails anywhere via phone
- Reply and forwarding of voice mails using phone
- Voice messages via e-mail with voice message as an e-mail attachment
- Personalized branding of greetings and announcements

Voice Mailbox Provisioning and Management

- Subscriber self-provisioning of voice mail service options and voice mail user preferences
- Phone and web interface options for setting up voice mail boxes
- Add/delete greetings, either generic, name-based, and/or customized
- Setup or reset password or PIN numbers
- Maintenance of subscriber profiles for Class of Service options such as mail box sizes
- Administrator can broadcast important voice messages to a subscriber group
- Maximum number of messages and storage limits can be set by administrator based on Class of Service
- Administrator can create/delete multiple Class of Service profiles and assign to subscribers

OAM&P Features

- Multi-tier web-based management (user, enterprise, service-provider, network-provider)
- Rule-based customization of voice mail services
- SNMP manageable, with NOC and OSS/BSS interfaces
- Statistics with operational measurements for traffic/usage and maintenance statistics
- Message Of The Day can be set by administrator



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