

RemoteConneX™ PBXgateway®

Bring the Power of your PBX/KTS to your Home Office Workers Cost-effectively

The RemoteConneX PBXgateway is an easy and cost-effective way to implement your telework initiative and make your home office employees feel connected by extending the power of the corporate phone system to their personal workspace.



Four Operation modes available
Increases productivity of teleworkers
Works with existing PBX/KTS systems
Consolidate calling and billing plans
Minimal equipment cost for maximum benefit
Administrate phones from a single location
Uses RemoteConneX Phone or cellular phone
Cost-effective alternative to OPX, IP phones and Centrex services

Product Overview

The RemoteConneX PBXgateway offered by Verso, the leader in distributed telephony solutions, supports multiple PBX types and is easily scalable, can be configured to interoperate with an Avaya™ DEFINITY® ECS or a Nortel Meridian® 1 PBX.

The RemoteConneX Phone is an easy-to-use, interactive screenphone specifically programmed to interact with the RemoteConneX PBXgateway, enabling PBX functionality for teleworkers over a POTS line. Together these two components give users access to PBX features such as 4-digit internal dialing; call conference, hold and transfer; corporate directories and the corporate voice mail system by translating soft key presses generated by the RemoteConneX Phone into PBX-specific digital signaling. The RemoteConneX PBXgateway also supports any cellular phone so employees can maintain full accessibility while away from home.

Operation Modes

The System Administrator can program each port on the RemoteConneX PBXgateway with a different operation mode depending on each user's needs. In large-scale deployments, a default setting may be established that applies for all users in a group resulting in faster service initialization. There are four different operation modes to choose from and the level of security varies, as defined below:

Roaming Mode

Allows the user to program and modify the dialback number used to route incoming calls, either via the RemoteConneX Phone menu system or from the IVR system when using a cellular phone.

Fixed Mode

Requires the System Administrator to program a permanent dialback number in the gateway. In Fixed mode, the user cannot program or modify the dialback number using the RemoteConneX Phone or IVR system.

Fixed/Forced Mode

The most secure of all modes. Like with Fixed mode, it requires the System Administrator to assign a permanent dialback number in the gateway. However, in Fixed/Forced mode, the user cannot modify the dialback number. In this mode, the gateway must call the pre-assigned dialback number before allowing access to PBX.

Disabled Mode

Allows the user to access the corporate voice system and place outgoing calls.

In this mode, the RemoteConneX PBXgateway does not route incoming calls to the user's phone.

Like all Verso's distributed telephony solutions, The RemoteConneX PBXgateway is designed for operational simplicity. All configuration, management, administrative and diagnostic functions may be accessed using a dial up modem, local terminal, HTML or Telnet connection, allowing companies to maximize their system administration resources and lowering their operating costs.

The 8- and 12-port versions of the RemoteConneX PBXgateway are each equipped with one DB-9 console port. This port can be used for a modem or a local terminal connection for simplified system management. The 24-port version is equipped with dual DB-9 console ports; allowing for a modem to connect to one port and a local terminal to connect to the other.

Key Benefits

Flexibility

The RemoteConneX PBXgateway can be configured to connect users into an Avaya DEFINITY ECS or a Nortel Meridian PBX system. Users can easily access menu options to program where and when to have calls routed (Roaming Mode Only).

Increased Productivity

Teleworkers can access PBX dialtone, receive office-bound calls and invoke business calling features such as 4-digit internal dialing, call transfer, hold and conference using the RemoteConneX Phone or their cell phone, allowing them to be "always reachable."

Enables teleworkers to provide callers a single number and the convenience of one voice mailbox for all messages.

Cost Savings

RemoteConneX PBXgateway users may access corporate PBX dialtone to place long-distance and international calls resulting in the consolidation of calling plans and billing.

No need to install and maintain expensive broadband networking to the teleworker's home office and a minimal equipment investment.

Cost effective alternative to expensive off-premise extensions (OPX), IP phones or complicated Centrex services.

Investment Protection

Verso is committed to providing organizations with distributed telephony solutions to meet their requirements and preserve their investment in current network infrastructures.

