

pbxnsip

"The voice communications platform of choice."



Why IP PBX?

The VoIP Phone system is evolving, which is why you will find SIP based, IP PBXs like pbxnsip, offering more value for money and features than a traditional proprietary phone system.

Traditional proprietary PBX and PABX systems tie you in with 1 manufacturer. With an IP PBX phone system like pbxnsip, which used open standards, you have more choice and flexibility, giving you a robust and feature rich phone system.

With a VoIP IP PBX phone system, you don't need to re-wire the office, your existing IT network infrastructure will deliver the telephony needs for your office. Your IT staff can control and manage the system or a qualified reseller of pbxnsip can offer a maintenance and support plan.



- Voice over IP is today a mature technology
- Open Standards - SIP is here to stay
- The ability to use existing networks or WiFi Networks
- Reduced maintenance costs for adds, moves and changes
- With an IP PBX - Unified Communications becomes very easy
- No need for extra modules like:
 - Expansion slots
 - Voicemail Cards
 - Auto Attendant Cards
 - Conference Cards
- Work with existing PSTN connections or use SIP trunks
- Choose from a multitude of IP Phones
- Use a Softphone when out on the road
- Use mobile devices as part of the phone system

VoIP Telephone system benefits:

Did you ever configure your old proprietary PBX or PABX phone system? - the answer is probably no, mainly because they are closed systems. With pbxnsip IP PBX you manage and configure the entire PBX via a web based management interface.

Buying an IP PBX phone system gives you the freedom to buy the phones you want, connect to the PSTN or SIP trunk providers (or both) and more importantly, only buy what you need, as expansion can be done at any time. You can also manage the PBX using resources from your in-house IT staff, if you don't have this ability, contract a certified pbxnsip reseller and they too can manage your VoIP phone system.

- Work from home using the office IP PBX
- Use your cell phone as an extension to your office when on the road
- Move your PBX when you move offices
- Scale your PBX when you need to - no heavy CAPEX costs in case you 'might' expand
- No 'lock-in' with one vendor
- Use PSTN Gateways or ITSP SIP trunks for communications to the outside world
- Choose from a wide range of IP Phones
- Deployed on Windows, Linux or MAC operating Systems
- All-in-one PBX process, no need for web servers or databases
- Business PBX features like conference rooms, ACDs, auto attendants, hunt groups, paging, voicemail included as standard
- Plug in Unified Communications with Microsoft Exchange 2007 or Office Communications Server



pbxnsip allow for the ability to integrate with other applications. A great advantage over traditional PABX technology is that pbxnsip can integrate with Microsoft products such as Exchange 2007, OCS or CTI applications. You should also bear in mind the integration with different IP Phones or PSTN Gateways, pbxnsip are compatible with any pure SIP application.

Full PBX Feature Set - and more

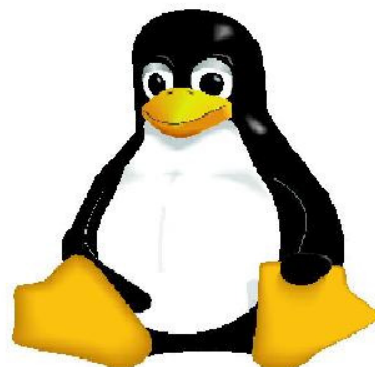
pbxnsip don't charge extra for the usual PBX features you expect, so standard PBX features like below are included:

- Auto Attendant,
- Hunt Groups,
- Paging,
- Conference Rooms,
- Service Flags,
- ACDs (Agent Groups),
- Voicemail,
- Cell Phone Support

Benefit from a huge list of extra features such as having multiple phones registered to 1 extension (in any location). Using their cell phone as an extension to the office PBX by allowing the IP PBX to call the cell phone at the same time as the normal phone or when a voicemail is left are also included with pbxnsip IP PBX.

Operating Systems

Yes, the PBX now runs on a server based platform. Make sure you are comfortable using the operating system. pbxnsip cater for the three main OS vendors Windows, Linux and Mac. If you have problems this could make or break the success of your new PBX phone system.



Support

choosing the right partner to purchase your new IP PBX from is vital. If you don't have the resources in house to do the deployment, pbxnsip partners are all certified to install and maintain your telephone system. If your IT department is capable of deploying the new IP PBX, pbxnsip offer and end user, one day comprehensive training course.

Training

pbxnsip run regular reseller accreditation and training courses, this means that all of our partners are up to speed on the latest pbxnsip versions and are fully certified to handle installation and maintenance of your IP PBX.

Just because the IT department can handle the aspects of IP, networks, phones, software and firmware doesn't mean they know how to configure the PBX. It is always good to send two people on training, just in case one leaves or is on holiday.

Secure

Was my old traditional phone system secure - no!

It is very easy to tap in to a call on traditional phone system. So too is an IP PBX if it doesn't offer security encryption. pbxnsip offers 128bit TLS/ SRTP Encryption, which means that calls cannot be sniffed, recorded externally without permission or hacked.

Interoperability with IP Phones and PSTN Gateways

The choice of available IP Phones and Gateways is vast, however pbxnsip extensively test all the all SIP / IP hardware and software 3rd party applications on the market to ensure that you're IP PBX can utilise the latest technology.

