



**911**  
**E911**

Emergency Services access  
and Integration

**DID**  
**Services**

Direct Inward Dial  
Numbers

**Service**  
**Support**  
**Installation**

Pulse has the capability

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Contact Pulse Today

### *The Pulse Touch*

Pulse enhances the solution by adding Quintum's Tenor line of products to route calls not only within the network, but also to outside termination partners and to the PSTN as well. Now you have a feature rich, fully functioning system that will interoperate with all known IP Telephony hardware platforms and traverse all firewall types.

### *Pulse adds*

- Quintum Call Relay
- Quintum Call Routing Server
- Quintum DX Gateway
- Adtran Router/Switch
- Cost effective ATA or IP Phones

### *Services*

It is important to have trained administrative and customer service personnel to operate and administer the system. Pulse provides a 2-day, in depth training session designed to answer questions and train your staff. Pulse limits the class to 2 people. The training is very detailed providing a hands-on approach with the system. Pulse recommends a "train the trainer" method. If more people require training, then use your trained staff to train other members of the team. We are open to discussing additional training requirements.

Our solution includes 1 year of support on all equipment and software (additional maintenance support can be purchased prior to expiration).

Block time for additional support – There may be issues that arise, which are outside of the immediate scope of the system, and will need to be addressed in order to properly operate the network. Pulse provides block time for support. Additional time can be purchased subsequent to the training session.

### *Next steps beyond your core network...*

Pulse can address all of the following via its many industry partnerships:

- 911 and E911 Compliance
  - DID numbers for customers
  - Collocation space providers in major commerce centers
- Termination partners for wholesale traffic routing and A-Z termination partners

Pulse relationships reach large traffic providers for wholesale traffic termination into specific markets outside of the US.

***Pulse is a valued partner*** for our customers seeking to become an Internet Telephony Service Provider. ***We are more than just an equipment provider.***

**Pulse**  
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